

see
Fenton's
article

1. Description of Evaluation and Program Design Staff of DO? - who are the consumers that are interviewed?

2. How are reports selected for comparison to Tasking Plans?

3. What is the relationship between Tasking Plans and FOCUS reports?

4. ~~Could we get a copy of a sample DO Evaluations Staff quarterly report?~~

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5. From study/survey, what additional documentation exists on the 19 "entities" summarized on page 14?

6. Can we get a copy of the Evaluation Group's Semi-annual report to DDO?

7. Distinction between overt and open source collection?

Evaluation Systems for HUMINT

1. FOCUS - Done by HCO of the ICS.
2. NFAC/RES (PSS-- Publications and Source Survey)
3. CIA/DDO/EPDS -- Self evaluation of field reports.
Grading of reports. Done in conjunction with personal or telephonic contact with analysts/consumers.
4. State Department -- Circulation of questionnaires. Not an in-depth system. Relies mainly on contact between Country Desk and the Mission. FOCUS reports, however, lend an important aspect to Mission reporting.
5. DoD -- Similar to CIA/DDO evaluation but not as broad in scope. Relies on heavily on self-initiative by the field collector or the Washington-based analyst to either request an evaluation or comment on a field report. Because of the volume of DoD reporting, only about one out of six reports are actually evaluated for usefulness.
6. DoD/DIA -- Uses the HIMS -- HUMINT Information Management System -- provides a mechanism for periodically assessing assessing Attack reporting. As above, the field can request evaluation or the analyst can initiate.

9/25/81

Notes from
Bush Report
April 1979

Chapter VII

"Human Source Intelligence Evaluation Process"

CIA

1975 - "box checking" system in dis use
- need for personalized, substantive contact with customers

~~Of course~~
CIA, State, & DoD all have local quality control responsibility

All CIA reports are graded by report officers within ~~2~~ DO



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Standards used to evaluate reporting vary somewhat between clandestine & overt components of DO

Report grading has reduced quantity in recent years

DoD

In addition to local quality control, DoD has sampling procedure to get analysts feedback on individual reports

(approximately 1 out of 6). (This system is called DoD Intelligence Report Evaluation System). ~~Case~~ In 1979, timeliness of feedback from DIA needed to be improved. It was also ~~suggested~~ ^{noted} that DoD was looking at alternatives to its basically impersonal approach.

State

Experimented with panel evaluation of selective reporting thru mid-1978. There appears to be little evaluation of the intelligence value and quality of embassy reporting.

General

Quality - output only
 Efficiency - output compared to input
 Effectiveness - output compared to input in commensurable terms

CIA System Developments

DO Operations Evaluation Staff
 - regularly interviews 500 key analyst and policy/program consumers

Interview results are written up on narrative form semi-annually and combined with a statistical presentation on reporting quantity and topical distribution

↳ report feeds into CIA's program review & budget process

DoD

limited enhancements underway

State

same^{as} for DoD